JS 44 (Rov. 10/20)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

1. (a) PLAINTIFFS DEFENDANTS													
AMA	ANDA BORTZ 8	VID BORTZ	., H/W		KALAHARI RESORTS & CONVENTIONS & KALAHARI RESORTS PA, LLC 250 KALAHARI BLVD., POCONO MANOR, PA 18349 & 919 N. MARKET ST. STE. 950, WILMINGTON, DELAWARE 19801								
(b	County of Residence			CARROLL COL	County of Residence of First Listed Defendant MONROE COUNTY								
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(C) Attorneys (Firm Name, Address, and Telephone Number) WILLIAM P. FEDULLO, ESQUIRE - 1528 WALNUT STREET, JOHN W. CROUMER, ESQUIRE													
SUITI	E 400, PHILADEL	PA 19102 - (215) 235-6500	1	POST & SCHELL								
E-MAIL: williamfedullo@gmail.com 1869 CHARTER LANE, LANCASTER, PA 17605													
II. BASIS OF JURISDICTION (Place on "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES (Place on "X" in One Box for Plain (For Diversity Cases Only) and One Box for Defendant)									or Plaintiff				
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VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint UNDER RULE 23, F.R.Cv.P. EXCESS OF \$75,000.00 JURY DEMAND:						nt:							
VIII. RELATED CASE(S)													
IF ANY (See Instructions): JUDGEDOCKET NUMBER													
DATE , SIGNATURE OF ATTORNEY OF RECORD /													
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FOR	ffice use only			WILLIAM P. FED	ULLO.	ESQUIRE							
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UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 480 CHAR	480 CHARTER COURT, WESTMINSTER, MARYLAND 21157									
Address of Defendant: 250 KALA	250 KALAHARI BOULEVARD, POCONO MANOR, PA 18349									
Place of Accident, Incident or Transaction:	250 KALAHARI BOULEVARD, POCONO MANOR, PA 18349									
RELATED CASE, IF ANY:										
Case Number:	Judge: Date Terminated:									
Civil cases are deemed related when Yes is answered to any of the following questions:										
1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court?										
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit yes pending or within one year previously terminated action in this court?										
 Does this case involve the validity or infringem numbered case pending or within one year prev 	Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court?									
4. Is this case a second or successive habeas corpu case filed by the same individual?	Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights Yes No No									
I certify that, to my knowledge, the within case is / is not related to any case now pending or within one year previously terminated action in this court except as noted above.										
DATE: 3/29/202/ Must sign here Sull 2021 23681 Attorney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applice										
CIVIL: (Place a √in one category only) A. Federal Question Cases:	D. Diversity tradedictor Const.									
1. Indemnity Contract, Marine Contract, and 2. FELA 3. Jones Act-Personal Injury 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify):	All Other Contracts 1. Insurance Contract and Other Contracts 2. Airplane Personal Injury 3. Assault, Defamation 4. Marine Personal Injury 5. Motor Vehicle Personal Injury 6. Other Personal Injury (Please specify): 7. Products Liability 8. Products Liability - Asbestos 9. All other Diversity Cases (Please specify):									
ARBITRATION CERTIFICATION										
(The effect of this certification is to remove the case from eligibility for arbitration.) I,										
exceed the sum of \$150,000.00 exclusive of interest and costs:										
Relief other than monetary damages is sought.										
DATE: 3/29/202/ Sign Wicro-it'applicable 23681 Attorney-al-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)										
NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.										

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

AMANDA BORTZ AND

DAVID BORTZ, H/W

480 CHARTER COURT

WESTMINSTER, MARYLAND 21157 :

PLAINTIFFS: CIVIL ACTION -

VS. : NO. 2:20-cv-06474-GAM

KALAHARI RESORTS AND CONVENTIONS:

250 KALAHARI BOULEVARD POCONO MANOR, PA 18349

DEFENDANT

AND

KALAHARI RESORTS PA, LLC : 919 NORTH MARKET STREET :

SUITE 950 WILMINGTON, DELAWARE 19801

DEFENDANT : JURY TRIAL DEMANDED

CIVIL ACTION - SECOND AMENDED COMPLAINT

- Plaintiff, Amanda Bortz is an individual and citizen of the State of
 Maryland with her current address being 480 Charter Court, Westminster, Maryland 21157.
- Plaintiff, David Bortz is the husband of Amanda Bortz and is an individual and citizen of the State of Maryland with his current address being 480 Charter Court, Westminster, Maryland 21157.
- 3.) Defendant, Kalahari Resorts PA, LLC, a/k/a Kalahari Resorts and Conventions is a limited liability company, with a corporation address of 919 North Market Street, Suite 950, Wilmington, Delaware 19801 with a business address of 250 Kalahari Boulevard, Pocono Manor, PA 18349 (hereinafter referred to as "Kalahari").

- 4.) This Court has jurisdiction of this matter by virtue of the Diverse Citizenship of the parties and that the amount in controversy exceeds \$75,000.00 pursuant to 28 U.S.C. SS1332 and because of Defendant's engagement in substantial continuous and systematic course of business in the Eastern District of Pennsylvania.
- 5.) At all times relevant, Defendant acted or failed to act through its authorized servants and/or employees acting on its business and within the course and scope of their authority.
- 6.) Defendant, Kalahari advertises itself as "America's Largest Indoor Waterparks, Resorts and Convention Centers". Kalahari advertises "The getaway boasts hair-raising-water-slides. world-class spas, kids' play areas and diverse dining options. Go ahead, make everyone's day."
- 7.) Defendant, Kalahari opened July 1, 2015. Travis Nelson an owning member of Kalahari Resort on behalf of Kalahari appeared on Philly Talk with Pat Ciarrocchi prior to the opening of Kalahari's opening. This appearance was on CBS3 located in Philadelphia, Pennsylvania in Eastern District of Pennsylvania. Travis Nelson spoke about the proximity to Philadelphia and described the water park. They had "Family Times" in Philadelphia, Pennsylvania and in King of Prussia, Pennsylvania to promote Kalahari Resorts. People were asked to book reservations through "CBSphilly.com"

- 8.) Kalahari has continued to advertise through Philadelphia media outlets in the Eastern District of Pennsylvania and Plaintiff was living in Pennsylvania during this period of time and she became aware of Kalahari Resorts through the various advertisements in the Eastern District of Pennsylvania by Kalahari Resort.
- 9.) From the time prior to the opening of Kalahari Resorts through the time of Plaintiff's injury on December 27, 2018, Defendant, Kalahari engaged in continuous and systematic course of business by advertising and media contacts available in the Eastern District of Pennsylvania that it made Plaintiff aware of Kalahari Resorts and decide to book her family for a vacation there in December 2018.
- 10.) Defendant, Kalahari had such persuasive contacts throughout the Eastern District of Pennsylvania through various media outlets and personal appearances of Kalahari's Executives that it caused Plaintiff to become aware of Defendant and book a vacation at that resort.
- 11.) On December 2, 2018, Amanda Bortz and her husband, David Bortz, along with their children, C. and D., checked in for their stay at Kalahari, 250 Kalahari Boulevard, Pocono Manor, Pennsylvania 18349.
- 12.) Amanda Bortz indicates the stay was to be from December 26, 2018 to December 28, 2018. The check-in time took approximately 3 hours due to the rooms not being available because the resort was short-staffed.

- 13.) On December 27, 2018, Amanda Bortz was accompanied by C. Bortz to the water slide in question which was called "Screaming Hyena." The slide in question was being monitored by a Kalahari employee who was also monitoring five other slides. This employee told Amanda to follow the picture instructions and go when the light was green.
- 14.) Amanda Bortz assisted C. Bortz with the correct positioning of his body on "Screaming Hyena" and C. went down the slide without incident.
- 15.) Amanda Bortz positioned herself as instructed on "Screaming Hyena" and asked the employee if she was in the proper position. The employee told Amanda Bortz that she was in the proper position. Amanda Bortz then awaited the light to turn green and went down the water slide. As she went down the water slide in the position she was instructed to assume, she became airborne. Her body left the slide and then returned into the slide slamming her left elbow on the tube.
- 16.) Amanda Bortz had instant pain as a result of her injury and had difficulty getting out of the slide. David Bortz and C. Bortz assisted Amanda off the slide asking if she was alright. She went to her chair to rest while the others swam in the pool. Although it was apparent that the life guard could hear the Bortz family discussing Amanda's injury, he made no effort to assist her.
- 17.) Amanda Bortz and her family returned to their room where she iced her arm and rested for a few hours. She took Ibuprofen and then returned to the water park that evening. She returned because her 9 year old and 6 year old wanted to go back.

- 18.) Amanda Bortz went back to the waterpark and went to the first aid area where she was treated rudely and then left. She returned to her room where she kept her arm elevated and iced it throughout the night.
- 19.) Amanda Bortz and her family checked-out of the hotel on the morning of December 28, 2018. Amanda contacted the hotel and explained how the injury had occurred. She spoke with a woman by the name of Stephanie who was the manager and Stephanie told Amanda that she (Stephanie) would be filing a claim and that Amanda would be contacted and that she would upgrade the room if Amanda's family choose to stay there again. Stephanie apologized for how short staffed they were and stated that it was because of the holidays.
- 20.) Amanda Bortz went to her local Urgent Care on Saturday, December 29, 2018. She received an X-ray and was instructed to follow-up with her Orthopedist. Since December 29, 2018, she visited her hand specialist a number of times. She has had injections, worn a wrist brace for 6 weeks to avoid moving the tendons in her elbow and had an MRI.
- 21.) On July 29, 2019, Amanda Bortz had hand surgery performed by Christopher Forthman, M.D., to correct the elbow fracture and extended tendon in her left arm that was caused by Defendant's negligence.
- 22.) Because of significant problems with recovery of her left hand, arm and wrist,

 Amanda Bortz is beginning treatment with orthopaedic surgeons in Philadelphia, Pennsylvania to
 diagnose the problems she is having and to assist in her recovery.
- 23.) The Plaintiff, Amanda Bortz, has incurred and continues to incur significant expense in the treatment of her injury.

- 24.) The Plaintiff, Amanda Bortz has missed significant time from work and may in the future miss significant time from work in attempting to cure and recover from her injury.
- 25.) The Plaintiff, Amanda Bortz has been and may in the future be unable to go about her daily routines as a result of her injury.
- 26.) Plaintiff is seeking further intervention with orthopaedic surgeons located in Philadelphia, Pennsylvania because of continuing problems with her left hand, arm and wrist.

<u>COUNT I</u> <u>NEGLIGENCE:</u>

PLAINTIFF, AMANDA BORTZ VS. KALAHARI RESORTS AND CONVENTIONS:

- 27.) Plaintiff hereby incorporates by reference the allegations in paragraphs 1 through 26 as if fully set forth at length herein.
- 28.) At all times relevant hereto, Plaintiff, Amanda Bortz was a business invitee of Defendant.
- 29.) Based upon information and belief, at all relevant times before the accident of December 27, 2018, Defendants knew or should have known through reasonable inspection and/or testing, directly or through their employees, servants, agents or otherwise that a subject slide was dangerous for its intended use and that individuals such as Plaintiff would become airborne and then slam back into the slide causing injuries such as occurred to the Plaintiff.
- 30.) The Defendant owed a duty to Plaintiff who was a business invitee of all the dangers involved in riding the water slide.

- 31.) The Defendant's failure to warn Plaintiff of all the hidden dangers was a proximate cause of the injury to the Plaintiff.
- 32.) The Plaintiff suffered actual injuries as a result of the breach of duty of Defendant.
- 33.) The aforementioned incident and resulting injuries and damages sustained by Plaintiff, Amanda Bortz, directly and proximately resulted from the negligence, carelessness, recklessness and/or unlawfulness of Defendant and consisted of, but was not limited to the following:
 - A.) Failing to regard the rights, safety and position of the Plaintiff in and about the area of the above-mentioned accident.
 - B.) Failing to abide by the Codes of the Division of Occupational Safety and other codes pertaining to care, maintenance and use of water slides.
 - C.) Permitting a dangerous condition to exist of, on or about Defendant's premises where the Defendant knew or should have known that persons would be subject to sustaining injury.
 - D.) Failing to inspect, maintain and/or repair the aforesaid water slide in a reasonable, adequate and prudent manner.
 - E) Failing to disclose prior accidents on the aforesaid water slide and similar water slides that Defendants maintained.
 - F.) Failing to issue adequate warning, verbal, written, actual and/or constructive, to person who would likely encounter the dangerous condition that existed on Defendant's premises and more particularly on Defendant's water slide that was the proximate cause of Plaintiff's aforesaid accident.

- G.) Failing to have in their employ, people who understood and could explain the dangers of the water slide and particularly "Screaming Hyena."
- H.) Failing to post adequate warning signs, warning and protocols in an effort to alert invitees of the dangerous condition(s) that existed.
- I.) Failing to address in a timely manner prior complaints about the water slide prior to Plaintiff's injury.
- J.) Violating various ordinances regulations, codes, rules, statutes and/or laws of Monroe County of the Commonwealth of Pennsylvania and Federal Government: and/or
- K.) Acting negligently, carelessly, recklessly under circumstances where knowledge of such is within the exclusive knowledge of Defendant and that will be learning through discovery.
- L.) As a direct and proximate result of the aforementioned incident and the resulting injuries and damages, Plaintiff, Amanda Bortz, sustained serious and severe injuries to her left arm and elbow, resulting in several injections and ultimately surgery on July 29, 2019, humiliation, emotional and psychological pain and suffering, emotional distress, possible accelerated arthritis, physical pain and suffering, scarring, weakness, embarrassment and disfigurement all of which injuries and damages are and/or may be permanent in nature.
- M.) As a direct and proximate result of the aforementioned incident and resulting injuries and damages. Plaintiff, Amanda Bortz suffered and/or suffers and/or will continue to suffer in the future a loss of earnings and her earning power has been and/or may be diminished and lessened.

N.) As a direct and proximate result of the aforementioned incident and resulting damages, Plaintiff, Amanda Bortz, has incurred and may incur future medical expenses and income losses she may be entitled to recover.

WHEREFORE, Plaintiff, Amanda Bortz demands against Defendant, Kalahari Resorts and Conventions damages in excess of \$75,000.00 exclusive of costs, interest, delay damages and other such relief as this Honorable Court may deem just and proper.

COUNT II: NEGLIGENCE:

PLAINTIFF, AMANDA BORTZ V. KALAHARI RESORTS PA, LLC

- 34.) Paragraphs 1 though 33 of this Complaint are incorporated herein by reference as though fully set forth at length.
- 35.) At all times relevant hereto, Plaintiff, Amanda Bortz was a business invitee of Defendant.
- 36.) Based upon information and belief, at all relevant times before the accident of December 27, 2018, Defendants knew or should have known through reasonable inspection and/or testing, directly or through their employees, servants, agents or otherwise that a subject slide was dangerous for its intended use and that individuals such as Plaintiff would become airborne and then slam back into the slide causing injuries such as occurred to the Plaintiff.
- 37) The Defendant owed a duty to Plaintiff who was a business invitee of all the dangers involved in riding the water slide.

- 38) The Defendant's failure to warn Plaintiff of all the hidden dangers was a proximate cause of the injury to the Plaintiff.
- 39.) The Plaintiff suffered actual injuries as a result of the breach of duty of Defendant.
- 40.) The aforementioned incident and resulting injuries and damages sustained by Plaintiff, Amanda Bortz, directly and proximately resulted from the negligence, carelessness, recklessness and/or unlawfulness of Defendant and consisted of, but was not limited to the following:
 - A.) Failing to regard the rights, safety and position of the Plaintiff in and about the area of the above-mentioned accident.
 - B.) Failing to abide by the Codes of the Division of Occupational Safety and other codes pertaining to care, maintenance and use of water slides.
 - C.) Permitting a dangerous condition to exist of, on or about Defendant's premises where the Defendant knew or should have known that persons would be subject to sustaining injury.
 - D.) Failing to inspect, maintain and/or repair the aforesaid water slide in a reasonable, adequate and prudent manner.
 - E) Failing to disclose prior accidents on the aforesaid water slide and similar water slides that Defendants maintained.
 - F.) Failing to issue adequate warning, verbal, written, actual and/or constructive, to person who would likely encounter the dangerous condition that existed on Defendant's premises and more particularly on Defendant's water slide that was the proximate cause of Plaintiff's aforesaid accident.

- G.) Failing to have in their employ, people who understood and could explain the dangers of the water slide and particularly "Screaming Hyena."
- H.) Failing to post adequate warning signs, warning and protocols in an effort to alert invitees of the dangerous condition(s) that existed.
- I.) Failing to address in a timely manner prior complaints about the water slide prior to Plaintiff's injury.
- J.) Violating various ordinances regulations, codes, rules, statutes and/or laws of Monroe County of the Commonwealth of Pennsylvania and Federal Government: and/or
- K.) Acting negligently, carelessly, recklessly under circumstances where knowledge of such is within the exclusive knowledge of Defendant and that will be learning through discovery.
- L.) As a direct and proximate result of the aforementioned incident and the resulting injuries and damages, Plaintiff, Amanda Bortz, sustained serious and severe injuries to her left arm and elbow, resulting in several injections and ultimately surgery on July 29, 2019, humiliation, emotional and psychological pain and suffering, emotional distress, possible accelerated arthritis, physical pain and suffering, scarring, weakness, embarrassment and disfigurement all of which injuries and damages are and/or may be permanent in nature.
- M.) As a direct and proximate result of the aforementioned incident and resulting injuries and damages. Plaintiff, Amanda Bortz suffered and/or suffers and/or will continue to suffer in the future a loss of earnings and her earning power has been and/or may be diminished and lessened.

N.) As a direct and proximate result of the aforementioned incident and resulting damages, Plaintiff, Amanda Bortz, has incurred and may incur future medical expenses and income losses she may be entitled to recover.

WHEREFORE, Plaintiff, Amanda Bortz demands against Defendant, Kalahari Resorts PA, LLC demands in excess of \$75,000.00 exclusive of costs, interest, delay damages and other such relief as this Honorable Court may deem just and proper.

COUNT III: LOSS OF CONSORTIUM:

PLAINTIFF, DAVID BORTZ VS. ALL DEFENDANTS:

- 41.) Paragraphs 1 through 40 of this Complaint are incorporated herein by reference as though fully set forth at length.
- 42.) As a result of the negligence of Defendant as previously described, directly and proximately resulting in the aforementioned injuries to Plaintiff, Amanda Bortz, Plaintiff, David Bortz has been, and may be in the future deprived of the assistance, help, support, services, affection, society, consortium, and companionship of his lawful wife, Amanda Bortz, all to his detriment and loss.
- 43.) Plaintiff, David Bortz was legally married to Plaintiff, Amanda Bortz prior to and on December 27, 2018.

44.) Plaintiff-Husband, David Bortz remains legally married to Plaintiff, Amanda Bortz at the time of the filing of this pleading.

WHEREFORE, Plaintiff, David Bortz demands judgment in his favor and against all Defendants in an amount in excess of \$75,000.00 together with such other relief as this Honorable Court may deem just and fair.

RESPECTFULLY SUBMITTED:

DATE: MARCH 29, 2021

WILLIAM P. FEDULLO, ESQUIRE ATTORNEY FOR PLAINTIFFS, AMANDA BORTZ & DAVID BORTZ, H/W

AMANDA BORTZ & DAVID BORTZ, H,
ATTORNEY I.D. NO. 23681
1528 WALNUT STREET
SUITE 400
PHILADELPHIA, PA 19102

(215) 235-6500 E-MAIL: williamfedullo@gmail.com

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

AMANDA BORTZ AND DAVID BORTZ, H/W **480 CHARTER COURT WESTMINSTER, MARYLAND 21157**

PLAINTIFFS

CIVIL ACTION -NO. 2:20-cv-06474-GAM

KALAHARI RESORTS AND CONVENTIONS 250 KALAHARI BOULEVARD **POCONO MANOR, PA 18349**

DEFENDANT

AND

VS.

KALAHARI RESORTS PA, LLC 919 NORTH MARKET STREET **SUITE 950 WILMINGTON, DELAWARE 19801**

DEFENDANT

JURY TRIAL DEMANDED

CERTIFICATE OF COMPLIANCE

I, WILLIAM P. FEDULLO, ESQUIRE, certify that this filing complies within the provisions of the Public Access Policy of the United States System of Pennsylvania: Case records of the appellate and trial courts that require filing confidential information and document different than nonconfidential information and documents.

Respectfully submitted:

DATE: MARCH 29, 2021

WILLIAM P. FEDULLO, ESQUIRE

ATTORNEY FOR PLAINTIFFS,

AMANDA BORTZ & DAVID BORTZ, H/W

ATTORNEY I.D. NO. 23681 **1528 WALNUT STREET**

SUITE 400

PHILADELPHIA, PA 19102

(215) 235-6500

E-MAIL: williamfedullo@gmail.com

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

AMANDA BORTZ AND DAVID BORTZ, H/W **480 CHARTER COURT**

WESTMINSTER, MARYLAND 21157

PLAINTIFFS CIVIL ACTION -

NO. 2:20-cv-06474-GAM

VS. **KALAHARI RESORTS AND CONVENTIONS**

AND

250 KALAHARI BOULEVARD POCONO MANOR, PA 18349

DEFENDANT

KALAHARI RESORTS PA, LLC 919 NORTH MARKET STREET

SUITE 950

WILMINGTON, DELAWARE 19801

JURY TRIAL DEMANDED

DEFENDANT

CERTIFICATE OF SERVICE

I, WILLIAM P. FEDULLO, ESQUIRE, Attorney for Plaintiff, hereby certify that I served a true and correct copy of the foregoing SECOND AMENDED COMPLAINT by U.S. mail and via email, on the date listed below:

> JOHN W. CROUMER, ESQUIRE KEVIN T. McGARRY,, ESQUIRE ATTORNEYS FOR DEFENDANTS POST & SCHELL, P.C. **1869 CHARTER LANE** P.O. BOX 10248 LANCASTER, PA 17605-0248

DATE: MARCH 29, 2021

WILLIAM P. FEDULLO, ESQUIRE ATTORNEY FOR PLAINTIFFS, AMANDA & DAVID BORTZ, H/A

ATTORNEY I.D. NO. 23681 1528 WALNUT STREET - SUITE 400

PHILADELPHIA, PA 19102

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